

### PAST PERFORMANCE QUESTIONNAIRE

The Veterans Affairs National Energy Business Center (VA-NEBC) is considering the Offeror listed below for award of a Blanket Purchase Order Agreement (BPA) to provide Environmental Assessments (EA) pursuant the National Environmental Policy Act (NEPA), Historic Preservation requirements under the National Historic Preservation Act (NHPA), and Environmental Due Diligence (ASTM Standards) for renewable energy projects to include but not limited to wind, solar, geothermal, and biomass located at a variety of VA locations.

Your comments would be appreciated regarding this firm's past performance. The intent of this form is to evaluate the company's ability to perform the work as described in the solicitation.

Please complete the enclosed questionnaire as thoroughly as possible. Space is provided for comments.

In addition to submitting this questionnaire, the VA-NEBC may contact you in order to obtain any additional information regarding a contract award.

Please email your completed questionnaire to [jonathan.jewel@va.gov](mailto:jonathan.jewel@va.gov) or fax to 216-447-8323, attention Jonathan Jewel by **September 25, 2009 at 12:00PM (EST)**

If you have questions regarding the attached questionnaire, or require assistance, please email Jonathan Jewel at [jonathan.jewel@va.gov](mailto:jonathan.jewel@va.gov).

#### Past Performance Information:

Name and Address of Company (Offeror) being evaluated:

**TTL Associates, Inc 1915 N. 12<sup>th</sup> Street, Toledo, OH 43604**

Contract Number/Delivery or Task Order Number, Title, & Location of project the Offeror performed:

**Contract # GS10F0255U; Order # W9133L-08-F-0177; Purchase Request #W909UJ82031000**

**Final Environmental Assessment (FEA) & Draft Finding of No Significant Impact (DFNSI) for the Expansion of the Arlington Hall Army National Guard Readiness Center (ARNGRC)**

**Evaluator:** (The following information will assist in the analysis of the data. Information will be kept confidential)

Name of Evaluator: **LTC Rodney M. Graham**

Address: **111 S. George Mason St., Arlington VA 22204**

Phone Number: **(703)607-7138** [rodney.m.graham@us.army.mil](mailto:rodney.m.graham@us.army.mil)

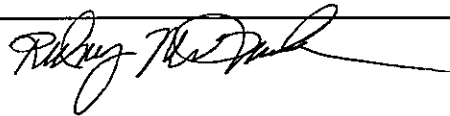
Position held or function in relation to project: **Project Manager**

**Rating:** Please evaluate the past performance using only the following ratings without variation. **DO NOT RATE ON A "+" OR "-" SCALE.** If a "+" or "-" is used, the rating without the "+" or "-" will be applied. In addition to the ratings, please provide a short narrative in the appropriate block or in the remarks section of this form.

"O"	Outstanding	The Offeror's performance met contractual requirements and exceeded many requirements to the Client's benefit. The contractual performance was accomplished with few minor problems for which corrective actions taken by the offeror were highly effective.
"A"	Above Average	The Offeror's performance met contractual requirements and exceeded some requirements to the Client's benefit. The contractual performance was accomplished with some minor problems for which corrective actions taken by the offeror were effective.
"S"	Satisfactory	The Offeror's performance met contractual requirements. The contractual performance contained some minor problems for which corrective actions taken by the offeror were satisfactory.
"M"	Marginal	Performance did not meet some contractual requirements. Performance indicated that there are some potential risks associated with the quality products, timeliness of service, and contract performance.
"U"	Unacceptable	Performance did not meet contractual requirements. The contractual performance reflected a serious problem for which the offeror has yet to identify corrective actions or the offeror's proposed actions appear only marginally effective or were not fully implemented.

**Please rate and provide any supporting information/comments for the following:**

<p><b>1. The quality of the working relationship with the client (the tenant and/ or owner).</b> We were very pleased with our working relationship with TTL. They were always courteous and responsive to our requirements.</p>	<p><b>O</b> A S M U</p>
<p><b>2. The professionalism and integrity with which offeror conducted business.</b> TTL always conducted business with us in a professional manner.</p>	<p><b>O</b> A S M U</p>
<p><b>3. The responsiveness to the client's needs and expectations.</b> TTL was very responsive to our needs and expectations. They were given draft documents from a firm that failed to meet our requirements and was able to produce a final mitigated EA and FNSI on time and within our budget. Their products assisted us in awarding our FY 09 BRAC and MILCON projects in FY08.</p>	<p><b>O</b> A S M U</p>
<p><b>4. The Offeror's ability to successfully management and perform the project.</b> TTL's management of our project was outstanding. They were effective in managing changes to our documents and justifying their reasons for their changes to our review group in a timely manner.</p>	<p><b>O</b> A S M U</p>
<p><b>5. The offeror's level of communication.</b> TTL was very effective in communicating with us. Towards the end of the project they maintained timely communications with us via email and phone well outside of normal working hours.</p>	<p><b>O</b> A S M U</p>
<p><b>6. The quality control of the project.</b> Quality control was excellent. The documents were consistent and supportive. We were able to eliminate all inconsistencies throughout the documents.</p>	<p><b>O</b> A S M U</p>
<p><b>7. Any Value added to the project as the result of cost savings, favorable financing, positive asset management, etc.</b></p>	<p>Yes <b>No</b></p>
<p><b>8. Would you award another contact to the party being evaluated? If no, please explain.</b> Would not hesitate to work with TTL again. It is my pleasure recommending this outstanding firm.</p>	<p><b>Yes</b> No</p>

<p>9. The delivery of the project within the budget and on schedule. Project was delivered on time and within budget.</p>	<p><input checked="" type="radio"/> A S M U</p>
<p>10. Other relevant aspects in the management of a project development for the client.</p>	
<p>11. Overall rating for this firm:</p>	<p><input checked="" type="radio"/> A S M U</p>
<p>Signature of Evaluator  Date 1 Oct 09</p>	