



DEPARTMENT OF VETERANS AFFAIRS
Marion National Cemetery
1700 East 38th Street
Marion, Indiana 46953

March 25, 2011

Mr. Robert Ruse, Ph.D
Vice President
TTL Associates, Inc.
1915 N 12th Street
Toledo, Ohio 43604

Mr. Ruse:

I am writing this letter on behalf of the wonderful work performed during the restoration project here at Marion National Cemetery.

From the very beginning, TTL Associates were very professional and understanding of the needs of the National Cemetery Administration and this community. The Cemetery Site and Historic Building Improvements Project, Contract #VA786A-C-0159, was handled with the utmost care and dignity.

Every employee worked diligently, for almost a year, to ensure our satisfaction when the work was complete.

Each day was coordinated with me and I was briefed continuously on the progress of the work. Very few concerns and each of them were resolved promptly. The best working relationship I've had with any contractor!

I highly recommend TTL Associates for any National Cemetery work/project and would gladly provided any additional information to those who request it.

Sincerely yours,

A handwritten signature in cursive script that reads "Elfrieda L. Robinson".

Elfrieda L. Robinson
Director