



Department of Veterans Affairs

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FACILITIES MANAGEMENT OFFICE
VETERANS AFFAIRS
ANN ARBOR HEALTHCARE SYSTEM
2215 FULLER ROAD
ANN ARBOR, MI 48105

TELEPHONE
FAX: (734) 845-3239
OR
PHONE: (734) 845-5489

TO: ATTENTION: TIM PEDRO	SEND TO FAX#: (419) 241-1808	DATE: SEPT 23 '09	NUMBER OF PAGES: 3+ COVER
SUBJECT: PAST PERFORMANCE QUESTIONNAIRE			
FROM: WILLIAM H. CABLE		PHONE NUMBER: (734) 845-3709	
REMARKS:			

ATTACHMENT D**PAST PERFORMANCE QUESTIONNAIRE**

The Veterans Affairs National Energy Business Center (VA-NEBC) is considering the Offeror listed below for award of a Blanket Purchase Order Agreement (BPA) to provide Environmental Assessments (EA) pursuant the National Environmental Policy Act (NEPA), Historic Preservation requirements under the National Historic Preservation Act (NHPA), and Environmental Due Diligence (ASTM Standards) for renewable energy projects to include but not limited to wind, solar, geothermal, and biomass located at a variety of VA locations.

Your comments would be appreciated regarding this firm's past performance. The intent of this form is to evaluate the company's ability to perform the work as described in the solicitation.

Please complete the enclosed questionnaire as thoroughly as possible. Space is provided for comments.

In addition to submitting this questionnaire, the VA-NEBC may contact you in order to obtain any additional information regarding a contract award.

Please email your completed questionnaire to jonathan.jewel@va.gov or fax to 216-447-8323, attention Jonathan Jewel by **September 25, 2009 at 12:00PM (EST)**

If you have questions regarding the attached questionnaire, or require assistance, please email Jonathan Jewel at jonathan.jewel@va.gov.

Past Performance Information:

Name and Address of Company (Offeror) being evaluated:
TTL Associates, Inc 1915 N. 12th Street, Toledo, OH 43604

Contract Number/Delivery or Task Order Number, Title, & Location of project the Offeror performed:
Solicitation Number VA-101-09-RP-0009 and Contract Number VA251PO495;
Toledo VA CBOC Clinic Environmental Phase I, Environmental Phase II, and Test Pit Investigation; Toledo, OH

Evaluator: (The following information will assist in the analysis of the data. Information will be kept confidential)

Name of Evaluator: Mr William Cable , Department of Veterans Affairs

Address: Ann Arbor Medical Center William.Cable@va.gov

Phone Number: 734-845-3709

Position held or function in relation to project: **Project Architect (Development of Schematic Design & Solicitation For Offers)**

Rating: Please evaluate the past performance using only the following ratings without variation. **DO NOT RATE ON A "+" OR "-" SCALE.** If a "+" or "-" is used, the rating without the "+" or "-" will be applied. In addition to the ratings, please provide a short narrative in the appropriate block or in the remarks section of this form.

"O"	Outstanding	The Offeror's performance met contractual requirements and exceeded many requirements to the Client's benefit. The contractual performance was accomplished with few minor problems for which corrective actions taken by the offeror were highly effective.
"A"	Above Average	The Offeror's performance met contractual requirements and exceeded some requirements to the Client's benefit. The contractual performance was accomplished with some minor problems for which corrective actions taken by the offeror were effective.
"S"	Satisfactory	The Offeror's performance met contractual requirements. The contractual performance contained some minor problems for which corrective actions taken by the offeror were satisfactory.
"M"	Marginal	Performance did not meet some contractual requirements. Performance indicated that there are some potential risks associated with the quality products, timeliness of service, and contract performance.
"U"	Unacceptable	Performance did not meet contractual requirements. The contractual performance reflected a serious problem for which the offeror has yet to identify corrective actions or the offeror's proposed actions appear only marginally effective or were not fully implemented.

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Please rate and provide any supporting information/comments for the following:

<p>1. The quality of the working relationship with the client (the tenant and/ or owner).</p> <p>This firm was extraordinary in this regard.</p>	<p><u>Q</u> A S M U</p>
<p>2. The professionalism and integrity with which offeror conducted business.</p> <p>This firm conducted business with extreme professionalism and integrity.</p>	<p><u>Q</u> A S M U</p>
<p>3. The responsiveness to the client's needs and expectations.</p> <p>This firm fully understood our needs and quickly responded to them.</p>	<p><u>Q</u> A S M U</p>
<p>4. The Offeror's ability to successfully management and perform the project.</p> <p>This firm excelled in this regard.</p>	<p><u>Q</u> A S M U</p>
<p>5. The offeror's level of communication.</p> <p>All communication with this firm was timely and complete.</p>	<p><u>Q</u> A S M U</p>
<p>6. The quality control of the project.</p> <p>The Environmental Phase I, Environmental Phase II, and Test Pit Investigation that this Firm produced were of the highest standards.</p>	<p><u>Q</u> A S M U</p>
<p>7. Any Value added to the project as the result of cost savings, favorable financing, positive asset management, etc.</p> <p>The quickly produced - high quality reports that TTL delivered to us resulted in most of the interested Bidders staying in the competition. A direct result was a set of bids that were highly competitive with little guesswork required on the part of the Bidders regarding this part of their proposals.</p>	<p><u>Yes</u> No</p>
<p>8. Would you award another contact to the party being evaluated? If no, please explain.</p> <p>Without a doubt, we would award another contact to this firm.</p>	<p><u>Yes</u> No</p>

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<p>9. The delivery of the project within the budget and on schedule.</p> <p>This firm was extraordinary in their response to our need for fast results due to the fact that there were more than a dozen potential Bidders awaiting the results of the TTL environmental assessments. In spite of severe winter weather (fifteen inches of snow) they quickly got the work done.</p>	<p><u>Q</u> A S M U</p>
<p>10. Other relevant aspects in the management of a project development for the client.</p> <p>This firm demonstrated its capability to skillfully handle the management of this project for us. They needed to simultaneously manage a number of technical tasks including analysis of soils; assessment for asbestos; location of buried buildings using ground penetrating radar; and research regarding the historic presence of a former state mental hospital on the site. Their report even included old photographs of the Victorian buildings that had been plowed under.</p>	
<p>11. Overall rating for this firm:</p> <p>Our overall rating of this firm could not be higher!</p>	<p><u>Q</u> A S M U</p>
<p>Signature of Evaluator <i>William H. Cable</i></p> <p>Date September 23, 2009</p>	